

MOTION BY MAYOR MICHAEL D. ANTONOVICH

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New technologies are rapidly emerging that provide immediate access to detailed information from computers and mobile devices. While many County departments have improved web access and the Chief Executive Office’s Multimedia, Cable and Telecommunications Division is currently working on a new integrated Countywide site to ensure that the public will have the most current user-friendly system to access and fulfill their service requests. The system should allow basic requests to be directed to the appropriate department within the County with clear instructions outlining steps needed to complete the request.

I, THEREFORE, MOVE that the Board of Supervisors direct the Quality and Productivity Commission to report back in 30 days with a plan which will assist in providing solutions to County departments currently working on a single County web access point. Utilization of this technology will provide the ability to communicate with any department and will minimize travel, improve quality of service, and enhance the productivity of County employees while reducing costs.

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MDA:kblc

MOTION

MOLINA _____

RIDLEY-THOMAS _____

YAROSLAVSKY _____

KNABE _____

ANTONOVICH _____